



HAMILTON

CAPTEL



Why is Hamilton CapTel provided at no cost?

People with hearing loss are eligible to receive a captioned telephone and relay services at no cost.

Telecommunications Relay Service (TRS) providers are compensated from either a [state](#) or a federal fund, which is administered by the TRS Fund Administrator.

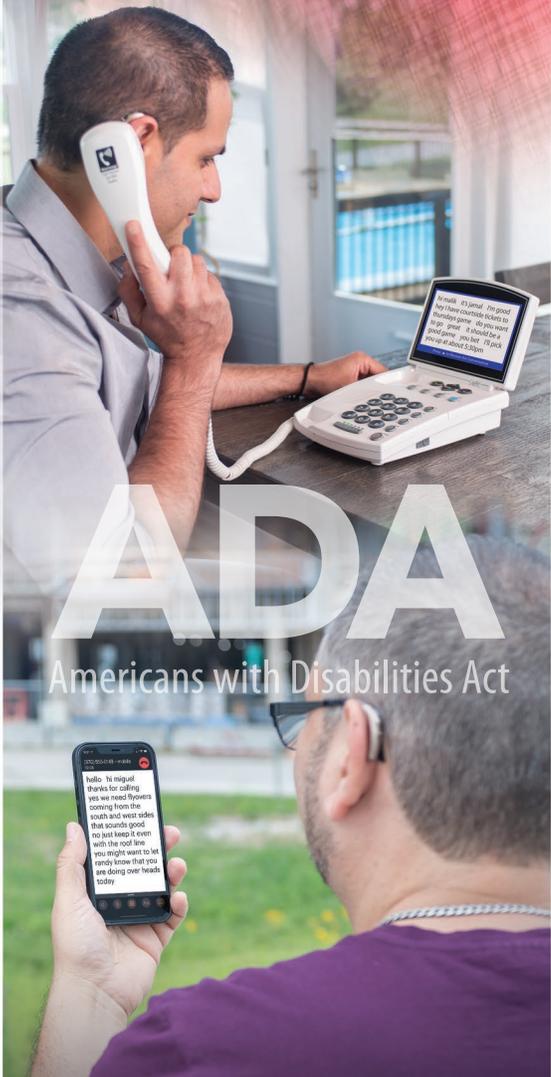
How does this funding work?

Hamilton® CapTel® services are provided free of charge to eligible individuals with hearing loss throughout the United States, supported by provisions within Title IV of the Americans with Disabilities Act (ADA). This legislation ensures that people experiencing hearing difficulties receive equal access to telecommunications services – a fundamental right protected by law.

Under ADA requirements, the Federal Communications Commission (FCC) mandates that telecommunications service providers make contributions to the TRS funding program. This FCC-administered fund compensates qualified service providers, including Hamilton CapTel, enabling us to deliver Captioned Telephone Services without charge to eligible users.

Is this service really “no cost?”

Yes. Federal law mandates that relay services be provided at no cost to qualified users. This is not a scam or “too good to be true” – it’s your right as an American with hearing loss.



ADA
Americans with Disabilities Act





Why Hamilton CapTel?

Hamilton CapTel is a certified provider of Captioned Telephone Service, authorized by the FCC to deliver these essential services.

We offer:

- Fast, accurate captions of phone calls
- Industry-leading service, verified by independent 3rd-party survey results
- Choice between auto and assisted captions
- Multiple Captioned Telephone solutions for different needs
- Dedicated customer support for all users

What about Privacy and Security?

Hamilton CapTel maintains strict confidentiality standards. All communications are protected, and your personal information is kept secure in compliance with federal regulations.

For more information:
 visit HamiltonCapTel.com
 or call 1-888-514-7933

Getting started is simple

- 1 Visit HamiltonCapTel.com/solutions (or scan the QR code) and choose the Hamilton CapTel solution that works best for you:



Hamilton® CapTel®
Captioned Telephone



Hamilton
Mobile™ CapTel®



Hamilton
Web™ CapTel®



Hamilton® CapTel®
for Business

- 2 Order your chosen solution.
- 3 Begin making and receiving calls with captions at no cost!